

Privacy Policy

1. Introduction

Fremont Sweeper Center (“we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <https://sweepercenters.com/> (the “Website”) or communicate with us, including through SMS text messaging (“SMS Service”).

By using our Website or providing your phone number to communicate with us, you agree to the terms of this Privacy Policy and the SMS Terms below.

2. Information We Collect

We may collect the following information when you interact with us:

- Name
- Email address
- Phone or mobile number
- Service-related information (such as appointment requests and service history)
- Device and IP address information when visiting our Website
- Payment-related information necessary to complete transactions (processed securely by third-party payment processors; we do not store full credit card numbers)
- Any information you voluntarily provide

We do not use personal information for marketing or advertising purposes.

3. How We Use Your Information

We use your information solely for operational and service-related purposes, including:

- Responding to inquiries
- Appointment scheduling and updates
- Order and service status communications
- Providing repair or service information
- Customer support

- Internal business recordkeeping

We do not use your information for marketing or promotional messaging.

4. SMS Terms and Conditions

4.1 Purpose and Consent

By providing your mobile number, you consent to receive SMS messages for conversational and transactional purposes only, including:

- Replies to inquiries
- Appointment scheduling or confirmations
- Order or service status updates
- Customer support communications

4.2 Message Frequency

Message frequency will vary based on your interaction with us.

4.3 Fees

Message and data rates may apply according to your mobile carrier.

4.4 Opt-Out

You may opt out at any time by replying STOP. You may reply HELP for assistance. After opting out, you will no longer receive SMS communications except where legally permitted (such as confirming your opt-out request).

4.5 Data Handling

We do not sell, rent, or share mobile information with third parties or affiliates for marketing or promotional purposes.

SMS opt-in data and consent will not be shared with any third parties, except as necessary to provide the SMS service or as required by law.

4.6 Changes

We may update these SMS terms at any time. Continued use of the SMS Service constitutes acceptance of any updates.

5. Disclosure of Information

We may disclose personal information only under the following circumstances:

- To service providers assisting with operational or technical needs
- To comply with legal obligations
- To protect safety, rights, or property

We do not disclose personal information to third parties for marketing purposes.

6. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information. However, no method of transmission or storage can be guaranteed to be completely secure.

7. Data Retention

We retain personal information only as long as reasonably necessary for business, legal, and compliance purposes. SMS consent records may be retained as required for regulatory compliance.

8. Your Choices

You may:

- Request access to your personal information
- Request correction or deletion of your information
- Withdraw consent to SMS messaging at any time by replying STOP

9. Children

We do not knowingly collect personal information from children under the age of 13.

10. Changes to This Policy

We may update this Privacy Policy from time to time. The most current version will be posted on our Website.

11. Contact Us

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